



September 17, 2015

RE: MB Docket No. 15-149 (reference this docket # for FCC letter)  
Docket A.15-07-009 (reference this docket # for CPUC letter)

Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Dear Chairman Wheeler,

I am writing in support of New Charter, a cable broadband company which, if approved, would bring many benefits to my community. As a member of the West Covina City Council, I am constantly speaking with citizens about various concerns, and time and again cable broadband is brought to my attention. We have a thriving business community that is firmly committed to technology and innovation. I believe New Charter would benefit private citizens and local companies alike.

New Charter would be committed to improving local communities. It would achieve this through investment in infrastructure, jobs and low-income customers. New Charter would invest in commercial and residential network lines in order to upgrade all customers to the latest broadband technology. It would also prioritize domestic jobs, particularly in the customer service sector. Bucking industry trends, New Charter would insource call centers, and even return to the United States previously outsourced Time Warner jobs. With nearly 10,000 employees in California, New Charter would be a significant employer, and its commitment to domestic jobs would have a big influence on our state's jobs economy.

While I write as an individual Councilman and don't represent my position as that of the entire Council, I know that the New Charter would also invest in pockets of our community so often overlooked. Through its low-income program, New Charter would offer high-quality broadband to customers at a discounted rate. The initiative would be adopted from Bright House, where it has already seen great success.

New Charter would benefit my community through its many investment commitments. I believe we should support companies who are determined to improve their industry and our nation's economy, so I ask you to approve the merger.

Sincerely,

Mike Spence  
Councilman, City of West Covina